

SHAIK MOHAMMED ISMAIL

Mumbai, Maharashtra

📞 +91 7010181741 ✉ sk.mdismail056@gmail.com 🌐 portfolio 📄 Shaik Ismail

Skills

Programming Languages / Frameworks: JavaScript, Node.js, Express.js, Serverless

Tools/Platforms: VS Code, Postman, Git, WordPress, Shopify, Clickpost

Databases: MySQL, MongoDB, Redis, Redis-Stack

Experience

Sugar Cosmetics

Sept 2023 – Present

Backend Developer

Mumbai, India

- Actively collaborate with **product managers, QA engineers, and frontend developers** to ensure seamless integration and delivery of backend solutions that align with project goals.
- Implemented a unified communication system that efficiently handled **over 10,000 OTPs, WhatsApp messages, and email notifications monthly** for seamless order processes, resulting in a **30% reduction in customer queries** regarding order status.
- Integrated **Airtel SMS API and AWS SES**, achieving a **95% delivery rate** for SMS and email notifications, while reducing communication costs by **15%**.
- Contributed to the successful launch of the **Membership Program**, which offered members a **20% discount** both online and in-store, driving a **40% increase in membership sign-ups within the first month**.
- Automated membership updates using CRON jobs, resulting in a significant increase in average order value from **₹900 to ₹2250** per member, thereby enhancing overall revenue by **50%**.
- Implemented a partial prepaid payment system requiring users to pay a minimum of **₹49** to confirm their **COD orders**, contributing to a **20% increase in order completion rates**.
- Helped reduce RTO (Return to Origin) orders and significantly lowered COD order cancellation rates by **25%**, leading to savings of **₹50,000** monthly in shipping costs.

Adriot Cadenatech

Oct 2022 – Sep 2023

Junior Backend Developer

Hyderabad

- Developed and maintained scalable server-side applications using **Node.js** and **Express.js**, ensuring high performance and responsiveness.
- Designed and optimized database solutions** using **SQL** for structured data and **NoSQL** databases for unstructured and high-volume data, ensuring scalability and performance.
- Integrated third-party APIs and built RESTful APIs to support seamless communication between services and client-side applications.
- Implemented authentication and authorization mechanisms using **OAuth**, **JWT**, and session-based security to ensure secure access to applications.

Projects

Motel | *Javascript, Node.js, React.js, Express.js, Mysql* | [Link](#)

- Designed a hotel management system that streamlined booking processes, reducing potential processing time by **30%**.
- Enabled hosts to list their properties, manage bookings, and set prices, while guests can browse available properties, make bookings, and view their booking history.

Go Fit | *HTML, CSS, Javascript, Express.js, MongoDB, Git* | [Link](#)

- Built a platform that allows users to browse, book, and cancel fitness classes by reducing booking time by **25%**.
- Trainers can create classes with comprehensive information such as class time, venue, date, and more.

Certifications

Reading Aid for the Visually Impaired | [Link](#)

Designed and developed a reading aid device to assist visually impaired individuals in accessing written content.

Azure Fundamentals (Microsoft) — [Link](#)

Completed **15 hours** of training on Microsoft Azure and cloud computing basics.

Education

Christ University

May 2018- Aug 2021

Bachelor of Technology in Mechanical Engineering (CGPA of 8.3)

Bangalore, India